

# Getting to Grips Series



## Training & Competence

### 2be Development Consultancy Limited

This practical two day workshop has been specifically developed to help people about to be, or recently appointed into a T&C position get up to speed with the key elements. Based upon the TC sourcebook published in November 2007 and FSSC good practice guidance this workshop helps put in place all the fundamental building blocks of effective T&C approaches.

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## Introduction

T&C has been around since the early 1990s and has evolved over this period. In order to be effective in your role it is important that you understand what current regulation requires that is not distorted by the legacy of previous regulators. Being able to understand what is required and how your business would like to operate you can play your part in weaving together an appropriate response that ensures T&C is positioned as a business enabler and you are in a value added role helping your business achieve its objectives. This workshop is designed to help you become effective in your role as quickly as possible

## Who should attend

Anyone who is about to be appointed or is relatively new in a job that carries a T&C element. This could be anyone in People Development, Training, Compliance, HR or Senior Management. People involved with setting T&C policy, supervising or monitoring T&C may benefit from attending

## How to book

The timetable for open workshops is displayed the calendar on the home page of our web site.. Please contact 2be Development Consultancy Limited direct for further information or to book a workshop place.

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## Workshop Highlights

What's it all about? Who's in scope of the TC sourcebook? Defining competence and ethical behaviour. How to identify the T&C culture in your company. Understanding the assessment process and methods of assessment. Building meaningful development plans. Risk based supervision and the supervisor risk wave. Activity Managers vs Competence Managers. Building portfolios of evidence. Supervisory Toolkits. How to interrogate Management Information. How to design T&C procedures. Creating effective forms. How to evaluate training. Personal networking maps. Linking T&C and TCF. Understanding key changes from current regulation.

## Workshop Facilitator

Jeff Abbott is Senior Consultant with extensive experience of Training & Competence. Having held senior T&C positions in both a life company and an international bank he is able to combine these insights with his practical consultancy background of all aspects of people development and people aspects of regulation to produce effective and sustainable solutions for customers and clients.

Our workshops are kept to a maximum of 12 delegates to ensure that they have the maximum opportunity to network with other delegates and spend quality time with the facilitator whilst achieving the workshop objectives.

Delegate Price £450+VAT  
Start Time Day 1 1000  
Finish Time Day 1 1700  
Start Time Day 2 0915  
Finish Time Day 2 1600

